



Report for:	Strategic Planning and Environment Overview and Scrutiny Committee
Date of meeting:	12 March 2019
Part:	1
If Part II, reason:	

Title of report:	Planning, Development and Regeneration Quarter 3 Performance Report 2018-19
Contact:	Cllr Graham Sutton, Portfolio Holder for Planning and Infrastructure Author/Responsible Officer: James Doe, Assistant Director – Planning, Development and Regeneration
Purpose of report:	To set out the performance outturn for the service for Quarter 3 of 2018-19
Recommendations	That the report be noted.
Corporate objectives:	All Corporate Objectives are relevant with this annual review of service performance.
Implications:	<u>Financial</u> None arising from decisions on this report though the financial indicators for Building Control and Local Land Charges report an under recovery of income against target levels, and an over-recovery for planning fee income.
'Value for money' implications	<u>Value for money</u> None arising from this report.
Risk implications	Risk register currently under review.
Community Impact Assessment	Not applicable for this report.
Health and safety Implications	Not applicable for this report.

Consultees:	Mark Gaynor, Corporate Director Housing and Regeneration Chris Taylor, Group Manager Strategic Planning and Regeneration Sara Whelan, Group Manager Development Management and Planning
Background papers:	Performance report (appendix 1)
Glossary of acronyms and any other abbreviations used in this report:	None.

Executive Summary

1. This report presents the performance outturn for the Planning, Development and Regeneration service for the third quarter of the business year 2018-19. The full performance report is at Appendix 1.
2. Of 17 indicators, eleven are running at green; three at red and three are for information only. This is an improvement on quarter 2 performance where nine of the indicators were at green.

Key Issues

3. The exceptions to good performance remain in the areas of income for Building Control and Land Charges and one aspect of processing Building Control applications.
4. Building Control Income (FIN15). Consistent with the last report to the Committee, the target for fee income is unlikely to met this year. Income has improved over the year, with work being won back from approved inspectors and partnerships being formed with agents which brings in more income from the checking of plans.
5. Whereas income levels fell off in the first half of 2018/19, monthly targets are now being met. Income for the year to date at the end of Q3 is just £40k under target and is projected to finish the financial year at around this level. This has been taken into account for the overall projected end of year outturn.
6. Building Control application processing times (BC01). The current indicator is based on the service aiming to process all building control applications within two months of receipt. Historically the service has hit 100% performance. In Q2, it was down to 74% and it has now improved to just under 90%.
7. The Q2 performance report referred to the introduction of new processes in the service with the aim of providing a same day service for the processing of

applications made under the Building Regulations. This is now operational and most applications are now decided in a single day: this has been critical in winning new work and boosting income that would otherwise have been lost.

8. The service has had to deal with a backlog of some cases that had gone over time, and hence the full picture is of performance a little below the 100% in two months.
9. This performance indicator no longer reflects the new ambitions and ethos of the service and we will be bringing in new, more challenging measures for the performance of the Building Control service in 2019/20.
10. Land Charges Income (FIN17). The slowdown in the property market continues to affect income from property searches requested by solicitors and conveyancers which are dealt with by the service; as such the income received by the end of Q3 is around £56k below target. Work coming into the service dipped considerably in December to 74 search requests which may be expected due to the festive season; this rose to 134 searches in January. The proposed budget for 2019/20 will downgrade the fee income expectations.
11. In respect of other indicators performance has been strong with some improvements.
12. Processing of Planning Applications (DMP04, 05 and 06). Performance on major applications (04) was up to 87.5%, comfortably over the 60% target; Minors (05) also up at 82% and ahead of the 65% target; Other applications (06) at just under 90% again well ahead of the 80% target.
13. Planning Appeals (DMP30). Performance was up at 72% of cases dismissed on appeal, in support of the Council's decisions.